

MARKING INSTRUCTIONS CORRECT:
INCORRECT:
V X

Texas A&M AgriLife Extension Service Standard Customer Satisfaction Survey

Your views on the quality and effectiveness of Extension programs are extremely important. Please take a few minutes to tell us about your experience with this activity. <u>Please do not write your name on this form so that your responses are anonymous</u>. Thank you!

SATISFACTION WITH THIS ACTIVITY

1. Overall, how <u>satisfied</u> are you with this activity?	O Not at all	O Slightly	O Somewhat	O Mostly	O Completely
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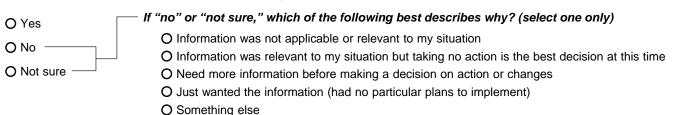
2. How <u>satisfied</u> are you with the following aspects of the activity?

now <u>subsidu</u> are you with the following aspects of the delivity?	<u>N</u>	<u>ot at all</u>	<u>Slightly</u>	Somewhat	<u>Mostly</u>	<u>Completely</u>
a. Information being what you expected to receive		0	0	0	0	0
b. Accuracy of information		0	0	0	0	0
c. Information being easy to understand		0	0	0	0	0
d. <u>Timeliness</u> of information (being received in time to be useful) .		0	0	0	0	0
e. $\underline{Helpfulness}$ of the information in decisions about your own situation		0	0	0	0	0
f. <u>Relevance</u> of the examples used		0	0	0	0	0
g. Instructor's <u>knowledge level</u> of subject matter		0	0	0	0	0
h. Instructor's response to questions		0	0	0	0	0
i. Meeting location in terms of ease of listening and participation .		0	0	0	0	0

3. What would you suggest to improve this or future programs?

POTENTIAL IMPACT OF THIS ACTIVITY

4. Do you plan to take any actions or make any changes as a result of this activity?



- 5. Do you anticipate benefiting economically as a direct result of what you learned from this activity?
 - O Yes
 - O No

6. What was the most important or beneficial thing you learned from this activity?

VALUE OF THIS ACTIVITY & EXTENSION

7. Based on the information provided at the program, what is the likelihood that you would recommend Texas A&M AgriLife Extension Service to your family and friends as a contact for information presented at this activity?

Fill in one number below where 0 = not likely and 10 = very likely.

		Fill in	n one	number below	where 0 = r	not lik	ely and 10 =	= very likel	у.			
	O 0 Not Likely	O 1 (C 2	O 3	04 () 5	O 6	O 7	O 8	O 9	O 10 Very Like	
8.	Would you at	tend an activ	vity c	on another sub	ject offered	d by	Extension i	f it addres	ssed a nee	ed or inter	est of yours	
	O Yes											
	O No											
9.	How <u>valuable</u>	to you was	this	opportunity to	network w	vith e	xperts and	others pa	rticipants	with simi	lar interests:	
	O Not at al	II O Sligh	tly	O Somewhat	O Quite	e	O Extremel	у				
10.	. Overall, how	<u>valuable</u> to y	vou i	s the informati	on and pro	ogran	ns provided	by Exten	sion?			
	O Not at al	ll O Sligh	tly	O Somewhat	O Quit	te	O Extremel	у				
RTIC	CIPANT BAG	CKGROUI	ND									
11.	. You are						14. High	est level	of educati	ion obtain	ed?	
	O Female						0	Some hig	h school o	r less		
	O Male						0	High scho	ool graduat	te or GED		
							0	Vocationa	al or techni	cal degree)	
12	. Your age?						0	Some col	lege			
	O 18 - 24	O 40 -	11	O 60 - 64			0	Bachelor	degree			
	O 25 - 29	O 45 -		O 65 - 69			0	Post-grac	luate degre	ee(s)		
	O 30 - 34	O 50 -		O 70 - 74								
	O 35 - 39	O 55 -		O 75+			15. Zip (code of vo	our primar	v residen	ce:	
							, L			-		
13	. Racial / Ethni	c backgroun	nd? (:	select <u>one</u> only	()							
	O African A	American (no	n-His	spanic)								
	O Asian Ai	merican										
	O Hispanic					16. Is this your first time to participate in an Extension activity as an adult?						
		O Native American					O Yes					
		non-Hispanic)										
	O Other						0	No				

- O Other
- **O** Multiracial