

CORRECT:
INCORRECT:
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MARKING INSTRUCTIONS

Texas AgriLife Extension Service
Customer Satisfaction Survey

Your views on the quality and effectiveness of Extension programs are extremely important. Please take a few minutes to tell us about your experience with this activity. Your answers to the following questions will help us better meet your needs. <u>Please do not write your name on this form so that your responses are anonymous</u>. Thank you!

1. Overall, how <u>satisfied</u> are you with this activity?

0	Not	at	all
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O Slightly O Somewhat

O Mostly

O Completely

2. How <u>satisfied</u> are you with the following aspects of this activity?

	Not at all	<u>Slightly</u>	Somewhat	Mostly	Completely
a. <u>Accuracy</u> of information	· 0	0	0	0	0
b. Information being <u>easy</u> to understand	· 0	0	0	0	0
c. $\underline{\text{Timeliness}}$ of information (being received in time to be useful) $. .$	· O	0	0	0	0
d. $\underline{Helpfulness}$ of the information in decisions about your own situation $% \mathcal{A}$.	· O	0	0	0	0
e. <u>Relevance</u> of the examples used	0	0	0	0	0
f. Instructor's <u>knowledge level</u> of subject matter	. O	0	0	0	0
a. <u>Accuracy</u> of information	· 0	0	0	0	0
b. Information being <u>easy</u> to understand	· 0	0	0	0	0
c. $\underline{\mbox{Timeliness}}$ of information (being received in time to be useful) $\ \ . \ .$	· O	0	0	0	0
d. $\underline{Helpfulness}$ of the information in decisions about your own situation $% \mathcal{T}_{\mathrm{s}}$.	· O	0	0	0	0
e. <u>Relevance</u> of the examples used	0	0	0	0	0
f. Instructor's <u>knowledge level</u> of subject matter	. O	0	0	0	0
a. <u>Accuracy</u> of information	· 0	0	0	0	0
b. Information being <u>easy</u> to understand	· 0	0	0	0	0
c. $\underline{\text{Timeliness}}$ of information (being received in time to be useful) $. .$	· 0	0	0	0	0
d. $\underline{Helpfulness}$ of the information in decisions about your own situation $% \mathcal{T}_{\mathrm{s}}$.	· 0	0	0	0	0
e. <u>Relevance</u> of the examples used	0	0	0	0	0
f. Instructor's <u>knowledge level</u> of subject matter	. O	0	0	0	0
a. <u>Accuracy</u> of information	. 0	0	Ο	0	0
b. Information being <u>easy</u> to understand	· O	0	0	0	0
c. $\underline{\mbox{Timeliness}}$ of information (being received in time to be useful) $. .$	· 0	0	0	0	0
d. $\underline{Helpfulness}$ of the information in decisions about your own situation $% \mathcal{T}_{\mathrm{s}}$.	· O	0	0	0	0
e. <u>Relevance</u> of the examples used	0	0	0	0	0
f. Instructor's <u>knowledge level</u> of subject matter	. 0	0	0	0	0



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3.	. Do you plan to take any actions or make any changes based on the information from this activity?							
	O Yes O	No C	Not sure					
	 If "no" or "not sure," which of the following best describes why? (select one only) O Information was not applicable or relevant to my situation O Information was relevant to my situation but taking no action is the best or most appropriate decision at this time O Need more information (or research further) before making a decision on action or changes O Just wanted the information - had no particular plans to implement O Something else 							
4.	4. Do you anticipate <u>benefiting economically</u> as a direct result O Yes O No of what you learned from this Extension activity?							
5.	5. Would you recommend this particular activity to others? O Yes O No							
7.	7. Would you attend an activity on another subject offered by O Yes O No Extension if it addressed a specific need or interest of yours?							
8.	Overall, how <u>valuable</u>	to you is the in	formation and progra	ams provided by Ext	tension?			
	O Not at all	O Slightly	O Somewhat	O Quite	O Extremely			
Please tell us a little about yourself 9. You are O Female O Male								
		_			_			
10.	Your age? O 18 - 24 O 25 - 29		O 40 - 44 O 50 · O 45 - 49 O 55 ·		O 70 - 74 O 75+			
11.	Place of residence?	O Farm or ran O Rural area, O Town under	not a farm / ranch	-	n 50,000 and 250,	and 50,000 persons 000 persons		
12.	Highest level of education obtained?	O Some high s O High school	school or less graduate or GED	O Vocational or tec O Some college	hnical degree	O Bachelor degree O Post-graduate degree(s)		
13	. Racial / Ethnic background?	O African Ame O Asian Amer	erican (non-Hispanic) ican	O Hispanic O Native American	• • •	(non-Hispanic)		

